# SIU UNDERGRADUATE MEDICAL STUDENT EHR DOCUMENTATION

# **SIU Outpatient Touchworks EHR Education**

## Medical Student:

## General Access and Privileges of Medical Students:

#### Second Year Students:

- Y2s have documentation privileges in an Educational EHR environment which mirrors the live TouchWorks system but does not interface with the live system.
  - This work associated with standardized patient encounters in the Simulated Patient Lab
- Y2s have full access to "view" the patient's medical record in the official EHR.
  - Those students with SIU mentors may document within the physician note at the physician's discretion (see work flow below.)

## Third and Fourth Year Students:

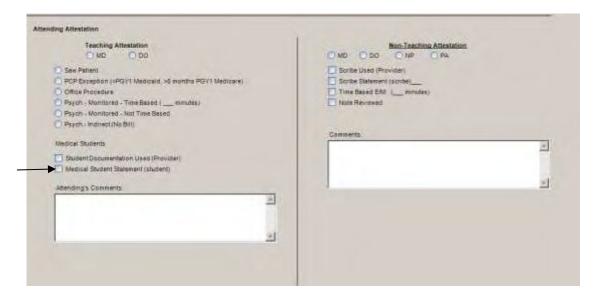
- Medical students will be granted EHR documentation privileges in TouchWorks, Cerner (Memorial Hospital), and Epic (St. John's).
  - Students may contribute to the E/M Billing document of the day as described below.
- Medical students will not document under someone else's username or password.
- Any contribution and participation of a medical student to the performance of a billable service must be performed in the physical presence of a teaching physician or physical presence of a resident in a service meeting the requirements set forth for teaching physician billing.
  - Their documentation can not be used during use of primary care exception
    - Ex: Third year general medicine resident able see a patient without physical presence of a faculty in the room
  - Their documentation can not be used for procedural documentation

## What all Medical Students need to do in live Touchworks environment:

• A medical student may contribute to any section of the daily note by opening the appropriate note date with the pencil to the left of the note indicating draft status.

Chart Viewer	Allergies	Meds	Orders	Worklist	Privacy	
🔡 All Items		▼ Non	e	- 'S 🗄 🛙	P 🔍 🖓	۱
987 of 2051 Chart	Items (110 Inv	alid and 89	3 Audit Item	is)		
🗐 SIU Patier	nt Communic	ation Let	ter - Test,	Provider; Er	nc: 08-May	-2018 - Other - Test,
🔨 UVA Phot	otherapy - T	est. Prov	ider: Enc:	08-May-2018	B - Other -	Test, Provider (zAdm
						08-May-2018 - Other
						r - Test, Provider (zA
🗐 SIU IM Me	dPsych Est	ablished I	Patient Vis	it (SIU IM M	edPsych E	stablished Patient Vi
🐔 SIU Peds	GI Office Vi	sit (SIU P	eds GI Of	fice Visit) - F	PROVIDER	(MHS), BILLYTEST;

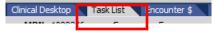
- Once in the note Students are NOT to document: allergies, medications, med reconciliation, orders.
- When finished documenting separate sections:
  - Open the attending attestation form and check the medical student documentation box to insert the following statement:
  - "I participated in the documentation of this service as a medical student."



- By inserting this statement, the name of the medical student involved in the care will be inserted and time stamped.
- They will then "save and hold" the note to allow for a resident and/or attending to contribute
- Student will not edit the note after physician signature.

## Medical student receiving Feedback

 Students check their 'Task List' for a response from the physician regarding feedback (unless verbal feedback is given.) The 'Task List' icon is near the 'Clinical Desktop' icon at the top of the screen.



Clinical Desktop Note	Task List Encounter \$	Dx \$ Visit \$ Pro	ocedure \$ 👘 Pt Lists 🔪 PMP 🕥
Age: 36 Years H F	hone: (217)555-8888 P	CP: SIDDIQUI MD, HA	RRIS Other: (217) 545-4357
View Des	sc Show: 200 🗸	Total	Active Tasks: 4
Patient	Assigned To	Created By	Created On
ZZTEST, DB	WATERS (SIU), TH	HERE! System	05/25/2017 09:19 AM
ZZTEST,AG	WATERS (SIU), TH	HERE: System	07/11/2017 03:13 PM
dback	WATERS (SIU), TH	HERE! WATERS (SIU),1	HERES 03/09/2016 02:05 PM
dback	WATERS (SIU).T	HERE! WATERS (SIU).T	HERES 06/26/2017 02:09 PM
	MRN: 1088191 Sec Age: 35 Years H F DOB: 01-Mar-1982 All View Des Patient ZZTEST,DB	MRN: 1088191 Age: 36 Years DOB: 01-Mar-1982 View Desc Patient ZZTEST,DB ZZTEST,AG WATERS (SIU),TH WATERS (SIU),TH WATERS (SIU),TH	MRN: 1088191 Age: 36 Years DOB: 01-Mar-1982       Sex: H Phone:       F (217)555-8888 Allergies: Med & Non Med       Security: PCP: FYI:       Restricted Data SIDDIQUI MD, HA         ✓       View Desc       Show:       200 ✓       Total         ◆       Patient       ◆ Assigned To       ◆ Created By         ZZTEST, DB       WATERS (SIU), THERE: System         ZZTEST, AG       WATERS (SIU), THERE: System         WATERS (SIU), THERE: System         WATERS (SIU), THERE: System         WATERS (SIU), THERE: System

- The 'Task List' includes items within the record that require action, in students case, feedback on notes.
- Students' responsibility to be sure all items on their 'Task List' are replied to, completed and/or "done" (which removes the item from the tasklist) prior to the end of each clerkship, selective or elective

#### What teaching physicians need to do when working with medical student documentation:

- The faculty must verify all student documentation or findings: history, physical exam and/or medical decision making.
- The faculty must personally perform (or re-perform) the physical exam and medical decision making activities of the E/M service being billed.
- The faculty must add the following attestation. If clicking the attestation with indicated arrow, this will be added to note.
  - "A student assisted with the documentation of this service. I saw and personally examined the patient and reviewed and verified all information documented by the student and made modifications to such information, when appropriate".

Tesching Attestation	Non-Teaching Attestation
Saw Patient     POP Exception (>POY1 Medicaid: >6 months POY1 Medicare)     Office Procedure     Psych - Monitored - Time Based (minutes)     Psych - Monitored - Not Time Based     Psych - Indirect (No Bill)	Scribe Used (Provider) Scribe Statement (scribe) Time Baser EfM: (minutes) Note Reviewed
Medica: Students	Comments -
Student Documentation Used (Provider) Medical Student Statement (student)	
Abending's Comments	
7	

 If both a medical student and a resident documents in the note, the Teaching physician must attest to both the student's documentation AND the resident's participation in the care of the patient as shown below:

> "A student assisted with the documentation of this service. I saw and personally examined the patient and reviewed and verified all information documented by the student and made modifications to such information, when appropriate"

"I saw and personally examined the patient and discussed the case with the resident. I have reviewed the resident's note and agree with the content and plan as written".

- The Teaching physician must sign and date their documentation.
- In order to review student/resident documentation, can use "audit" feature at the bottom left of screen when in the "view" portion of the draft of note to review the content section that was authored.

Social History

- Coffee
- Current smoker (F17.200)
- Denies alcohol consumption (Z78

#### Current Meds

- Cyanocobalamin 1000 MCG/M ONCE A MONTH; As Needed-; IN PROGRESS - Order Genera
   Cyanocobalamin 1000 MCG/M ONCE A MONTH; To Be Done: - Administration Ordered
- Docusate Sodium 100 MG Ora Therapy: (Recorded:17May201)
   No Herbals;

Therapy: (Recorded:17May201)

#### Allergies

<ul><li>&lt; A</li></ul>	nnotate		
Sign	Audit	Document Hx	Task

Date	Name	Cr	Section	Modification
6/15/2018 8:47:58 AM	LAURI LOPP (SIU)	M.D.	All, Audit Details	Added
6/15/2018 8:50:25 AM	THERESA WATERS (SIU)		History of Present Illness, SIU Chro	Entered
6/15/2018 8:50:36 AM	THERESA WATERS (SIU)		Attending Note, SIU Full Attestation	Entered
6/15/2018 8:56:15 AM	LAURI LOPP (SIU)	M.D.	Assessment, Feeling tired	Updated
6/15/2018 8:59:02 AM	LAURI LOPP (SIU)	M.D.	Assessment, Knee pain	Updated
6/15/2018 8:59:39 AM	LAURI LOPP (SIU)	M.D.	Plan	Note Accumulator:Modified
6/15/2018 9:19:22 AM	LAURI LOPP (SIU)	M.D.	Assessment, Tension headache	Added
6/15/2018 9:35:51 AM	THERESA WATERS (SIU)		Physical Exam, SIU Female Exam	Entered
6/15/2018 9:36:02 AM	THERESA WATERS (SIU)		Plan	Note Accumulator:Modified

• Faculty can give verbal feedback or electronic feedback via a 'not about a patient' task

Important: Choosing 'Not about a patient' is the only way in TouchWorks that communication between the student and physician will <u>not</u> remain a permanent part of the record. Choosing 'Not about a patient' allows the student questions and physician feedback to be open and candid, without risk of that information being a permanent part of the record.

• At the top right of the note screen, click the 'Task' icon and send a Task to the student.

- The option 'Not about a patient' is selected.
- Assign to' a 'User' (name of student or resident)
- From the 'Task' selections pick: 'Resident/Student Feedback'
- In the 'Comments' section, include the patient's name,

MRN, and date of the note, as documentation will not automatically be attached to the task.

• When the 'OK' button is selected, the task will send to student.

Task THOSE				
1 Not about a pat		And a second second	and the second state of th	-
Assign To: IF User	C Isam		/Shudent Feedback	-
Comment:		Priority: Southe	T Status: Ame	
Dr. Lepp: Please tenses to od Tranki, Travili Adans, MSIII	e sh lune Plev	den, Milk 1234455	6 from 9-23-35.	
Tegi Templates				2
Activate: 17 Sep 201	5 10:59 AM	Dverites	e: (20 9ep 2015 10:58 AH	
	those T roses	ilete Edvanise		
Create Notify Task V	men comp	inter a second		

General scenarios that satisfy the physical presence requirement:

- Student sees patient alone and obtains history, physical exam, medical decision making. (may be more common on outpatient)
  - o Medical student may contribute to documentation
  - Resident and/or faculty MUST see patient, verify history, re-perform physical exam and medical decision making, reviews all and places BOTH medical student and standard resident attestation to note before signing
- Student and resident see patient together, obtain history, physical exam, medical decision making. (may be more common on inpatient)
  - History, physical exam and key decision making takes place together
  - o Medical student may contribute to documentation, resident contributes
  - Faculty MUST see patient, verify history, re-perform physical exam and medical decision making, reviews all and places BOTH medical student and standard resident attestation to note before signing
- Student, resident and faculty all go into exam room together at the same time (may be more common on inpatient) History, physical exam and key decision making all takes place together
  - Medical student may contribute to documentation, resident contributes, faculty reviews all and places BOTH medical student and standard resident attestation to note